

FAMILY ACTIVITY VOLUNTEER

The Design Museum displays the best in contemporary design across a range of disciplines: architecture, transport, product, fashion and graphic design. Its mission is to help everyone understand the value of design.

What does the role involve?

Families are important to the museum. We have created a range of simple design-inspired activities which are offered to families on the last Sunday in the month and Monday – Friday during school holidays. For these drop-in activities, volunteers work in pairs to run the activity, showing families what to do, and to manage the room and its resources.

Tasks include:

- Welcoming family visitors as they arrive
- Explaining how the activity works, distributing materials and supporting families during the activity
- Helping to create a family-friendly atmosphere
- Keeping the room presentable and safe
- Answering visitors' general questions about the museum
- Assisting with the evaluation of the activity from time to time
- Setting up the tables with materials and clearing away afterwards

Level of commitment

We ask that applicants consider a commitment of a minimum of six months. Options for volunteering are as follows:

- Sundays, once a month, either 10.30 – 1.30, or 1.30 – 4.30
- School holidays, once a week, 12.45 – 4.15
- Willingness to assist with both, if required

School holidays this year 2019 are:

- February half term: 18 - 22 February
- Easter holiday: 8 - 12 and 15 - 18 April
- Summer half term: 27 - 31 May
- Summer holiday: 5 - 30 August

Skills and experience

The museum is looking for someone with:

- Some experience working with groups of children and an ability to see things from a child's perspective
- Enthusiasm and a sense of fun!
- Good customer service skills
- A flexible attitude and ability to meet the needs of each family
- Ability to be active over the 3-hour session (with a 15 min break)

No design experience is required

The Design Museum offers volunteers...

- A supportive, stimulating and dynamic environment to volunteer in
- Reimbursement of out-of-pocket travel expenses up to £12 per day
- Access to the Design Museum free-of-charge
- Discounts in the Design Museum shop
- Free tickets, when available, to museum events/talks

To apply

Please complete an application form and send to Claire Robinson,
Volunteering Manager.

Email: volunteer@designmuseum.org.

Tel: 020 3862 5875

We will hold informal interviews to discuss the role.