

## **sunday family activity volunteer**

The Design Museum displays the best in contemporary design across a range of disciplines to help everyone understand the value of design. Our core values are collaborative, welcoming, enterprising and forward looking.

### **what does the role involve?**

Because families are very important to the Design Museum, we have created a range of simple, design-inspired, free drop-in activities for families to engage with on the last Sunday of the month. Volunteers play an important role during these sessions, actively engaging with families to fully explain the activities whilst managing the Common Room space and its resources. We are therefore looking for enthusiastic volunteers to help run these activities.

### Tasks include:

- Welcoming family visitors as they arrive
- Explaining how the activity works, distributing materials and supporting families during the activity
- Helping to create a family-friendly atmosphere
- Keeping the room presentable and safe
- Answering visitors' general questions about the museum
- Setting up the tables with materials and clearing away afterwards

### Level of commitment

Each volunteer shift is either 10.30 – 4.30 (full day) or 10.30 – 1.30 (half day) on the last Sunday of the month. Lunch is not provided. We ask that applicants consider a commitment of a minimum of six months.

### **skills and experience**

The museum is looking for someone with:

- Some experience working with groups of children and an ability to see things from a child's perspective
- Enthusiasm for helping and guiding others
- Good customer service skills
- A flexible attitude and ability to meet the needs of each family
- Ability to be active over the 6-hour session (with a 30 min break)

No design experience is required, nor a DBS check.

### **the Design Museum offers volunteers...**

- A supportive, stimulating and dynamic environment to volunteer in
- Reimbursement of out-of-pocket travel expenses up to £12 per day
- Access to the Design Museum free-of-charge
- Discounts in the Design Museum shop
- Free tickets, when available, to museum events/talks

**to apply** please complete an application form and send to  
**email:** [volunteer@designmuseum.org](mailto:volunteer@designmuseum.org)

Application forms are available on the museum's Volunteer at the Museum page [here](#).

**We will hold informal interviews to discuss the role further with you.**